



Republic of the Philippines
Department of Education
Region III
SCHOOLS DIVISION OF PAMPANGA

August 2, 2023

DIVISION MEMORANDUM

No. **404**, s. 2023

**SY 2023-2024 DIVISION OPLAN BALIK ESKWELA
PUBLIC ASSISTANCE COMMAND CENTER (OBE-PAAC)**

To: Assistant Schools Division Superintendents
CID and SGOD Chiefs
Division Unit Heads
Education Program Supervisors
Public Schools District Supervisors
Public Elementary and Secondary School Heads
All Others Concerned

1. With reference to DepEd Order No. 34, s. 2022 titled School Calendar and Activities for the School Year 2023-2024, this Office hereby informs the field regarding the composition of Division Oplan Balik Eskwela – Public Assistance Command Center of (OBE-PAAC) Committee 2023 beginning August 15, 2022.

Chair: Romeo M. Alip, PhD, CESO V
Co-Chair: Melissa S. Sanchez, PhD, CESO VI
Shirley B. Zipagan, PhD, CESO VI
Vice-Chairs: JB B. Manalang (Division Public Assistance Coordinator & Division Information Officer)
Ed Bryant T. See (Alternate Division Information Officer)
Members: Atty. Arnold Adelo P. Obillos (Legal Officer)
Arceli S. Lopez (Chief, SGOD)
Celia R. Lacanlale (Chief, CID)
Engr. Jay T. Diwa
Lolita L. Molano (PSDS, CID)
Erwin T. Cruz (Accountant III, Accounting Unit)
Sharon S. Catangal (AOIV, Property & Supply Unit)
John Paul B. Pallasigui (ITO I, ICTSU)
Roderico B. Cayanan (SEPS, SocMob)
Robin D. Perez (Planning Officer III)
Jaytee C. Gutierrez (ADAS II, DPAU)

2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:

1. Receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd offices;



Address: High School Blvd., Brgy. Lourdes, City of San Fernando (P)
Telephone No.: (045) 435-27-28; Email Address: pampanga@deped.gov.ph



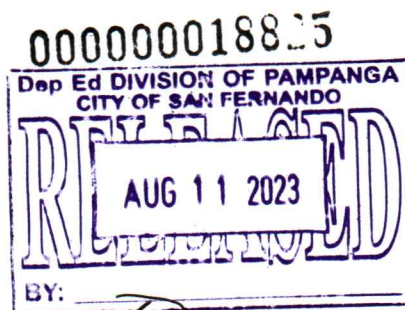


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2. Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
 3. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action;
 4. Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.
3. **School Information Coordinators (SICs)** are requested to assist the School Heads in coordinating/facilitating with the Division Information Officer (DIO) all questions, clarifications, and verifications on enrolment from the field.
4. For queries and concerns, the following are the hotlines and contact numbers of DepEd SDO Pampanga OBE-PACC:
- Hotlines: (045) 435 9998; (045) 435 2728; (045) 963 1034;
(045) 435 9178; (045) 435 8625; (045) 435 2004;
(045) 963 1064; (045) 961 5262; (045) 963 1116;
(045) 963 1093; (045) 963 1070
 - Email Address: dpac.pampanga@deped.gov.ph
pampanga@deped.gov.ph
publicassistance.pampanga@deped.gov.ph
 - FB Page: DepEd Tayo SDO Pampanga
(@depedsdopampanga)
 - SMS/Text Messaging: 0968-464-2535
5. For information and guidance.


ROMEO M. ALIP, PhD, CESO V
Schools Division Superintendent

AOAS/08-71-23



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