



Republic of the Philippines
Department of Education
Region III
SCHOOLS DIVISION OF PAMPANGA

August 14, 2023

DIVISION MEMORANDUM
No. 419, s. 2023

**REPORTING OF ISSUES AND CONCERNS RELATIVE TO
OPLAN BALIK ESKWELA (OBE) SY 2023-2024**

To: Assistant Schools Division Superintendents
CID and SGOD Chiefs
Division Unit Heads
Education Program Supervisors
Public Schools District Supervisors
Public Elementary and Secondary School Heads
School Information Coordinators
All Others Concerned

1. Oplan Balik Eskwela Ticketing System (OBE-TS) is an open-source system that records issues and concerns for Oplan Balik Eskwela. The Division Oplan Balik Eskwela Public Assistance Command Center (OBE PAAC) is tasked to encode in the system all issues and concerns relating to the opening of the classes for SY 2023-2024.
2. Anent thereto, all School Information Coordinators (SICs) and School Public Assistance Coordinators (SPACs) are requested to coordinate and or report to the Division Office all issues and concerns relating to the opening of classes for SY 2023-2024 received in the school either through email, social media page, voice/phone call, SMS, walk-in (personal) or other channels using the OBE-TS Information Sheet.
3. The SIC or SPAC shall encode the reporting of OBE-related issues and concerns from the schools through this link **<https://bit.ly/OBETSReporting>**. The reporting shall include the needed details, status, and action taken regarding the processed OBE issues and concerns at the school level from August 14 to 26, 2023.
4. The Division Information Officer (DIO) and Alternate DIO shall then process the information received and encode the same in the OBE Tracking System monitored by the DepEd PAAC.



Address: High School Blvd., Brgy. Lourdes, City of San Fernando (P)
Telephone No.: (045) 435-27-28; Email Address: pampanga@deped.gov.ph





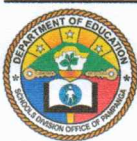
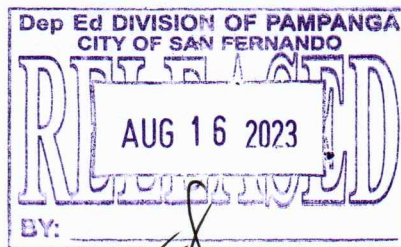
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5. Moreover, the schools are encouraged to expeditiously process and respond to simple queries, information requests, and complaints from the general public and correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action.
6. For more information, contact the Division Information Officer and Division Public Assistance Coordinator through email at dpac.pampanga@deped.gov.ph or call us at (045) 435-9998.
7. Immediate dissemination and strict compliance of this Memorandum are desired.


ROMEO M. ALIP, PhD, CESO V
Schools Division Superintendent

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