



Republic of the Philippines
Department of Education
Region III
SCHOOLS DIVISION OF PAMPANGA

May 30, 2025

DIVISION MEMORANDUM
No. 334, s. 2025

**REPORTING OF ISSUES AND CONCERNS RELATIVE TO
OPLAN BALIK ESKWELA (OBE) SY 2025-2026**

To: Assistant Schools Division Superintendents
CID and SGOD Chiefs
Division Unit Heads
Education Program Supervisors
Public Schools District Supervisors
Public Elementary and Secondary School Heads
School Information Coordinators
School Public Assistance Coordinators
All Others Concerned

1. The Oplan Balik Eskwela Ticketing System (OBE-TS) is an open-source system that records issues and concerns related to Oplan Balik Eskwela. The Division Oplan Balik Eskwela Public Assistance Command Center (OBE PAAC) is tasked to encode in the system all issues and concerns relating to the opening of the classes for SY 2025-2026.

2. Anent thereto, all School Public Assistance Coordinators (SPACs) are requested to coordinate and or report to the Division Office all issues and concerns relating to the opening of classes for SY 2025-2026 received in the school either through email, social media page, voice/phone call, SMS, walk-in (personal) or other channels using the OBE-TS Information Sheet.

3. The SPAC shall facilitate the reporting of OBE-related issues and concerns from schools through this link: <https://forms.office.com/r/nzXnfH6Gws>. The report shall include the necessary details, status, and actions taken regarding the processed OBE issues and concerns at the school level from **June 9 to 20, 2025**.

4. The Division Public Assistance Coordinator (DPAC) and Alternate DPAC shall then process the received information and encode it in the OBE Tracking System, which is monitored by the DepEd PAAC.



Address: High School Blvd., Brgy. Lourdes, City of San Fernando (P)
Telephone No.: (045) 435-2728; (045) 435-7404
Email Address: pampanga@deped.gov.ph
Website: www.depedpampanga.ph



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5. The SDO Pampanga OBE-PAAC shall be composed of the following personnel and shall perform the functions stipulated under DepEd Memorandum No. 045, s.2025 :

Chairperson: **Romeo M. Alip** – Schools Division Superintendent
Co-Chair: **Cecilia E. Valderama** – Asst. Schools Division Supt.
Leandro C. Canlas – Asst. Schools Division Supt.
Vice-Chair: **JB B. Manalang** – Administrative Officer V
Members: **Atty. Arnold Adelo P. Obillos** – Legal Officer III
John Paul B. Pallasigui – ITO I
Mary Anne Bernadette Samson – EPSVR
Robin D. Perez – Planning Officer III
Erwin M. Cruz – Accountant III
Ed Bryant T. See – Administrative Officer II

6. Schools are encouraged to expeditiously process and respond to simple queries, information requests, and complaints from the general public, and correctly identify and coordinate with the relevant DepEd offices on complex concerns that require the specific offices' appropriate action.

7. For more information, contact the Division Public Assistance Coordinator through email at dpac.pampanga@deped.gov.ph or call us at (045) 435-9998.

8. Immediate dissemination and strict compliance with this Memorandum are desired.

ROMEO M. ALIP, PhD, CESO V
Schools Division Superintendent

AOAS/05-035-25



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